



DeliverHealth

eSOne InQuiry Transition to InQuiry Note Editor Announcement

Transition to Note Editor

DeliverHealth is excited to announce the new Inquiry Note Editor will be enabled for all users on Tuesday, June 3, 2025. On this date, all users will experience the enhanced Inquiry Note Viewer, Info page, and Editor when viewing or editing notes.

Why the Change?

The new Note Viewer, Info, and Editor offer:

- **A sleek, modern, and intuitive design** for an improved user experience.
- **Enhanced performance and stability**, reducing lag and improving responsiveness.
- **Streamlined workflows**, making it easier to create, edit, and review notes efficiently.
- **Improved readability** with a refined layout and optimized text formatting.
- **Future-ready architecture**, ensuring better support for ongoing updates and enhancements.

The screenshots illustrate the new Inquiry Note Editor interface. The top window shows a 'Chart Note' for John Doe (Patient ID 12345) with fields for Patient Name, ID, Clinician, and Appt Reason. The middle window shows a 'Note ID 210424' with a 'Document Info' sidebar containing fields like Patient ID, Name, Gender, Birthdate, and Appt Date. The bottom window shows a full 'Note #210424' view with a rich text editor for the note content, a 'Patient Info' sidebar, and an 'Appointment Info' sidebar.

Transition Timeline

To support a smooth transition, we will offer a one-month transition period through Tuesday, July 8, 2025, during which users can switch back to the legacy editor on a per-note basis. After this period, the legacy editor will no longer be available, and all users will exclusively use the new Note Editor, Viewer, and Info pages in Inquiry.

Early Access Opportunity

Users who would like early access before the full rollout can enroll in the beta program. For details on how to join, visit:

https://docs.escription-one.com/inquiry/note_editor_beta/#join-the-beta-program.

If you have any questions, please reach out to your system administrator or support team.

Minimum Application Requirements

- Operating system: Windows 10
- Web Browser: Chrome, Edge, Firefox
- RAM: 1 GB or higher
- Processor: 1 GHz or faster (32 or 64-bit Architecture)
- Hard Drive Free Space: 1 GB or higher