

eSOne InCommand Rate Configuration Updates

Release Notes

eSOne InCommand June 2024

What's New?

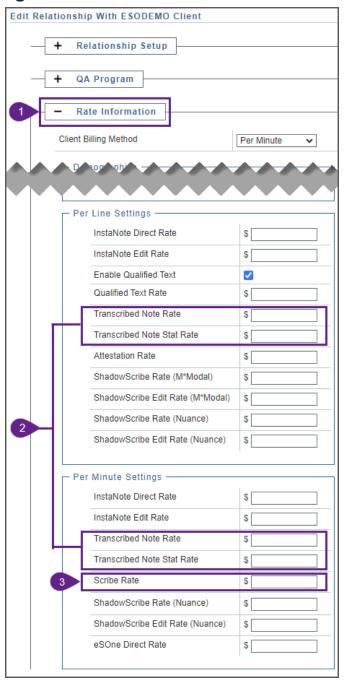
DeliverHealth is pleased to announce updates to rate configurations in InCommand. Minor modifications were made to some existing rate fields and groupings and new InstaNote rate fields have been added.

Existing Rate Configuration Changes

- The existing "Transcription Rate Information" sections for default client rates (Maintenance > Defaults) and relationship rates (Maintenance > Clients > Edit Relationship with [client name]) has been relabeled **Rate Information**.
- "Base Rate" and "Stat Rate" were relabeled **Transcribed Note Rate** and **Transcribed Note Stat Rate**, respectively.
- The "Scribe Rate Information" section was removed from Client Relationship rates, and its related rate field was moved under "Per Minute Settings" in "Rate Information", labeled as **Scribe Rate**.

The new InstaNote rate fields are only available when InstaNote has been enabled for the transcription company.

All existing rate settings values were not changed during this update.





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New InstaNote Rate Fields

New InstaNote rate fields were added to Default Rate Information (MTSO Defaults), Client Relationships, and Outsource Relationships.



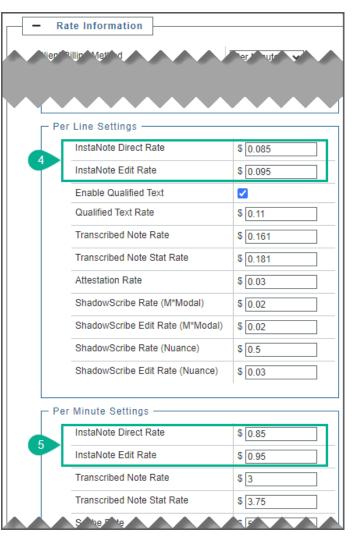
Per Line Settings

- InstaNote Direct Rate –
 The rate charged per line of text generated by InstaNote and delivered to the client without MLS editing.
- InstaNote Edit Rate –
 The rate charged per line of text generated by InstaNote and edited prior to being delivered to the client.

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Per Minute Settings

- InstaNote Direct Rate –
 The rate charged per minute of dictation processed by InstaNote and delivered to the client without MLS editing.
- InstaNote Edit Rate –
 The rate charged per minute of dictation processed by InstaNote and edited prior to being delivered to the client.





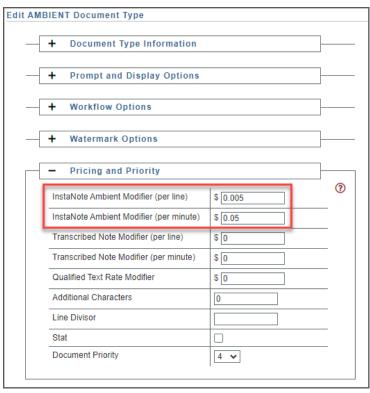
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Ambient Document Type Modifier

A new "Ambient" price modifier has been introduced in the "Pricing and Priority" section of the Document Type configuration (Client Maintenance > Document Types > Edit [Document Type]).

This modifier applies an additional per line or per minute charge to the rates for Transcribed Notes, Transcribed Stat Notes, or InstaNotes when activated.

The Ambient modifier is designed for dictations involving multiple speakers but will be applied to all dictations of the specified document type once the rate is set.



InstaNote Billing

InstaNote rates appear on most billing reports and additional implementation is in progress.

New InstaNote identifiers will appear in the reports as follows:

INote-D: InstaNote Direct

• INote-E: InstaNote Edited

AMBIENT: Ambient Document Type

The billing key will be updated across all applicable reports to include these new identifiers.

Minimum Application Requirements

Operating system: Windows 10

• Web Browser: Chrome, Edge, Firefox

• RAM: 1 GB or higher

• Processor: 1 GHz or faster (32 or 64-bit Architecture)

• Hard Drive Free Space: 1 GB or higher

