



# DeliverHealth

## **eScript One Mobile for Android OS Upgrade Requirement**

## What's New?

In an upcoming release of the DeliverHealth eScripton One Mobile App for Android, the minimum supported Android operating system will be OS 9 or higher. Version 3.6 of the eSOne Mobile App for Android, to be released in November 2023, requires this minimum operating system for installation and optimal performance. To enjoy the latest features and functionalities of our app, please ensure your device is running on Android OS 9 or higher.

### Minimum Application Requirements

- eScripton One Mobile for Android requires an Android operating system that still receives security updates from Android. As of 6/27/2022, version 9 or higher of the Android operating system is required. Open 'Settings' and tap 'About Phone' then 'Software Information' to confirm that the 'Android Version' or 'Firmware Version' listed is 9 or higher.
- Internet Access through a wireless Local Area Network (LAN) connection or through a phone service provider. It is strongly recommended to use a Wi-Fi LAN connection when uploading dictations. Minimum bandwidth: LTE/4G data connection; stable Wi-Fi with 3 Mbps download/1 Mbps upload or greater is recommended.
- A microphone for dictating is needed.
- Communicates over port 443 to <https://mobile.escription-one.com> using TLS 1.2.