



# DeliverHealth

## eScript One Mobile for Android Version 3.4.2

## What's New?

DeliverHealth is pleased to announce the release of eScription One Mobile for Android version 3.4.2.

### Resolved Issues

#### Device and session time-outs.

During dictation recording and playback, the device screen would lock when the device time-out period was met, causing dictation and playback to stop. Similarly, if dictation recording or playback exceeded the user's InQuery time-out period, the user would be logged out of the app. Dictation recording and playback are now considered active usage of the app, which prevents the device screen from locking and the session timing out.

#### Failed dictation uploads prevent subsequent dictations from uploading.

If a single dictation fails to upload, subsequent dictations can still successfully upload.

### Upgrade from v3.4.0 and 3.4.1

To prevent the loss of dictations, we encourage users on versions 3.4.0 and 3.4.1 to upgrade to 3.4.2 as soon as possible. Upgrade notifications will be received upon logging in to versions 3.4.0 and 3.4.1 beginning 2/3/2023 and dictation recording controls will be disabled on those versions beginning 2/6/2023.

### Application Requirements

- eScription One Mobile for Android requires an Android operating system that still receives security updates from Android. As of 6/27/2022, version 10 or higher of the Android operating system is required. Open 'Settings' and tap 'About Phone' then 'Software Information' to confirm that the 'Android Version' or 'Firmware Version' listed is 10 or higher.
- Internet Access through a wireless Local Area Network (LAN) connection or through a phone service provider. It is strongly recommended to use a Wi-Fi LAN connection when uploading dictations. Minimum bandwidth: LTE/4G data connection; recommended is stable Wi-Fi with 3 Mbps download/1 Mbps upload or greater.
- A microphone for dictating is needed.

Communicates over port 443 to <https://mobile.escription-one.com> using TLS 1.2.